



THE FUTURE
IS NOW

TIME TO ACT

SUSTAINABILITY
EFFICIENCY
DIGITALISATION

2024 CONFERENCE PROGRAM

Introduction

ULD CARE is once again proud to present an innovative and inclusive program for its annual conference. Delivering on a long-standing wish to engage with the wider community of the air cargo industry, this event will feature greatly increased cross engagement with the wider air cargo industry. This is an exciting opportunity to showcase the achievements and ambitions of ULD CARE to the industry at large.

During the conference we will spend an increased amount of time integrated into the main ACHL community. We have places on both opening and closing panels as well as a one-hour slot dedicated to ULD CARE content. We will also have multiple opportunities to contribute from the floor during various ACHL program items.

Of course, we also have plenty of dedicated “ULD CARE Time” to focus on the issues, opportunities and challenges our particular part of the air cargo industry faces. ULD CARE is your association, and we very much want to see you in this annual gathering. We can assure you of its value.

Furthermore at 16.45 on Day One (Oct. 29) we will have a live hands-on demo of the Nextgen IULDUG system, open to all ULD CARE and ACHL delegates.

Regrettably we will not have a welcome reception this year (no sponsorship) so see you at our first session on October 29th!

PROGRAM CONTENT

ULD CARE dedicated sessions

In collaboration with ACHL community

ULD CARE content in ACHL sessions

TUESDAY, OCTOBER 29th

09:00 - 09:15	Opening remarks delivered by URS Wiesendanger, President ULD Care	
09:15 - 10:30	<p>Presentation and panel Bob Rogers <i>Ismir conference room</i></p>	<p>Presentation of our achievements of the past 12 months, covering our achievements in digital, sustainability and training by the leaders of our initiatives in these 3 key areas. Followed by a panel of these 3 key initiatives Speakers: Pertti Mero, Airport College International Ltd. Louise Platell, VRR</p>
10:30 - 11:00	Networking break	
11:00 -12:30	<p>ULD CARE Town Hall Urs Wiesendanger</p>	<p>This is the opportunity to chart the way ahead for ULD CARE. Using a new format. We aim to create an opportunity for the diverse voices across our global community to lay out their expectations</p>
12:30 - 14:30	Lunch	
14:30 - 15:00	ACHL Opening Plenary	<p>Welcome note: Mark Pilling, Master of Ceremonies Henrik Ambak, Chairman ACHL Fabio Gamba, Director General, ASA Bob Rogers, VP & Treasurer ULD CARE Stephan Pieters, Commercial Director, Jan de Rijk, RFS Chairperson Stavros Evangelakakis, CCA Board Member, airfreight pharma Conference Chairperson Robert Powell, VP President, Technical Services, dnata, GSE&RAMP-OPS - Conference Chairperson</p>
15:00 - 15:15	Special address	Prof. Dr Kemal Yuksek, Turkish DGCA Director General
15:15 - 15:45	<p>Presentation: State of the Industry</p>	<p>Mayur Patel, OAG Regional Sales Director State of the Industry: Is 2024 going to be the best year ever for air transport? Is a sustainable growth finally going to unfold for the foreseeable future? Any clouds on the horizon that the industry need to monitor?</p>
15:45 - 16:30	ASA Award Ceremony	<p>The GH & Cargo Sector, via a jury of carefully selected neutral personalities recognizes individuals and companies for their outstanding contribution to their cause.</p>
16:30- 17:00	Networking break	
16:30 - 18:30	<p>Live “hands-on” demonstration of the Nextgen IULDUG system by Darin Couch and Owen Martin, ULDigital <i>Ismir conference room</i></p>	
17:00 - 17:45	<p>Panel: Enhancing Collaboration Amongst the Stakeholders</p>	<p>Ground Handling, streamlining pharma logistics within air cargo operations, optimising road feeder services for efficient airport connectivity, enhancing ULD management for improved cargo handling, innovating airport services and ground support equipment, addressing regulatory challenges across the supply chain.</p>

PROGRAM CONTENT

Moderator - Henrik Ambak, ACHL Chairperson
Joep Bruijs, Senior Vice President Global Logistics, Cargolux Airlines
Dawit Woubishet, Logistics Practitioner, Air Freight Expert, Board member, FIATA,
Kai Domschet, CEO, CHI (Cargo handling International)

17:45 - 19:30

WELCOME DRINKS & CANAPES Open to all in the *Exhibition Hall*

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WEDNESDAY, OCTOBER 30TH

09:30 - 11:10

What opportunities and challenges do new technologies bring to the ULD equation?

Ismir conference room

What can new technologies bring to the world of ULD and how will the industry adopt them?

- Digital Identification • Materials technology • ULD design

Panelists:

Frank Hung, VP, Sales and Marketing - Global Sales, The Descartes Systems Group Inc.

Charles Drummond, CEO, AviusULD,

Dan Ziegler, CCO, MACRO Industries

Tom Pherson, President, Advanced Composite Structures, LLC

11:10 - 11:40

Networking break

11:40 - 12:30

Enhancing service delivery models in the Multi-Stakeholder Supply Chain

As e-commerce experiences rapid growth, the demand for improved service performance reverberates throughout traditional cargo streams, impacting 3 or 4PL operations. In this session, we delve into the integration of better performance quality within the multi-stakeholder supply chain.

Moderator - Guillaume Crozier, SVP UAE Cargo and Global Cargo Strategy, dnata

Marie Seco-Köppen, Executive Director Cargo, Cargo iQ

Stan Wraight, President & CEO, SASI World

John Batten, Chief Executive Officer, Europe, Middle East, Africa and Asia (EMEA), WFS, A Member of the SATS Group

Lars J.T. Droog, Global Director, Logistics Strategy & Corporate Sustainability, Cytek Biosciences

12:30 - 13:30

Advancing airfreight sustainability & accountability: Integrating ULD CARE Initiatives
Henrik Ambak

The airfreight industry faces pressing challenges regarding sustainability, accountability, and safety, especially in the context of Environmental, Social, and Governance (ESG) principles. ULD CARE, an organisation dedicated to promoting best practices in ULD (Unit Load Device) operations, has developed several initiatives to address these challenges. This session aims to explore ULD CARE's ongoing projects and their integration into broader airfreight sustainability efforts. Overview of ULD CARE's key initiatives, including the E-UCR (Electronic Unit Control Receipt) system.

Discussion on the significance of digital solutions for ULD asset management and accountability.

Highlighting the success and potential impact of the E-UCR system in enhancing operational efficiency and reducing environmental footprint.

Sustainability

Addressing sustainability challenges, particularly the absence of Sustainable Aviation Fuel (SAF) in airfreight operations.

Emphasizing the importance of reducing waste and carbon emissions in cargo operations.

Education and Training in ULD Operations

Recognizing the need for enhanced education and training in ULD operations.

Highlighting collaborations between ULD CARE and partners like Airport College to develop comprehensive training programs.

PROGRAM CONTENT

Introducing initiatives like the ULD Challenge and efforts to prevent hold line damage through training and awareness campaigns.

Safety Measures and Future Directions

Addressing safety concerns in ULD operations, including fire containment and correct cargo handling procedures.

Exploring opportunities for developing user-friendly digital aids to improve safety and operational efficiency.

Discussing future directions for ULD CARE initiatives and potential collaborations with industry partners.

Bob Rogers, VP & Treasurer, ULD CARE

Pertti Mero, CEO, Airport College International Ltd.

Louise Platell, Innovation Engineer, VRR

Celine Hourcarde, VP Sustainability in Ground Handler, Worldwide Flight Services

13:30 - 14:45

Lunch

14:30 - 15:15

Industry briefing - IATA
Ismir conference room

A briefing from IATA and FIATA on ULD related developments in their environment

Speakers:

Brendan Sullivan, Global Head of Cargo- IATA

15:15 - 15:50

ULD CARE - A “State of the Union” address
Bob Rogers

An overview of the key metrics of ULD’s existence:

- Membership
- Governance
- Finances
- Operations

15:50 - 16:30

Networking break

16:30 - 17:50

What does the next 12 months hold for ULD operations? What will we see, will it be the same old same old of poorly treated ULD, lack of accurate control data, poorly trained staff and plentiful waste? Or can we hope for real change by this time next year?

Ismir conference room

Briefing from the leaders of our key projects:

- Digital
- Sustainability
- Training

Followed by panel and open mike discussion.

Urs Wiesendanger
Bob Rogers

Panelists:

Abdullah Al-Mumayiz, Manager Network ULD, Qatar Airways

Randolph Chappell, VP Strategy, SATCO Inc.

Greg Feeney, Director ULD Control, Atlas Air

Dominique Bayer, Head of ULD Control Desk Frankfurt, Jettainer

17:50 - 18:30

Wrap Up

Urs Wiesendanger

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THURSDAY, OCTOBER 31st

09:30 - 09:40	Welcome	Master of Ceremonies
09:40 - 10:20	Technology	<p>Be it in data share/exchange and management as well as warehouse automation/robotics not to mention what will AI bring of opportunities.</p> <p>Moderator - Chris Notter Amar More, CEO, Kale Logistics Solutions Lionel van der Walt, Chief Commercial Officer, Nallian Esad Taha Cakici, Director of Aviation Business, ICRON Pedro Garcia, CIO, WFS</p>
10:20 - 11:00	Elevating standards	<p>In today's dynamic aviation industry, ensuring safety, efficiency, and reliability and ground/cargo handling operations is paramount. The session will explore the critical need for establishing an implementing minimum standard for ground handling and cargo operations across the aviation sector.</p> <p>Moderator: Henrik Ambak, ACHL Chairperson Monika Mejstrikova, IATA Director Ground Ops Glyn Hughes, TIACA Director General Wilson Kwong, HACTL CEO Julia Egerer, EASA Aerodromes Standards & Implementation Section Manager</p>
11:00 - 11:30	Networking break	
11:30 - 12:30	Shaping next generation GSE	<p>The landscape of ground support equipment is poised for a transformative shift as manufacturers and buyers converge to envision the next generation of GSE solutions.</p> <p>Moderator: Ryan Abram, dnata COO Airport Operations Mehmet Bozdemir, Havaş Assistant General Manager Danny Vrancks, Aviacco CEO Naif Jumah, Aerospace Jet Group CEO Mohamed Adel, Aviary COO</p>
12:30 - 13:15	Reflecting on conference insights & Setting targets for 2025	<p>During the session conference chairpersons convened to share key takeaways from their respective panels and identify lingering challenges requiring further attention.</p> <p>Fabio Gamba, Director General, ASA Henrik Ambak, ACHL Chairperson Bob Rogers, VP & Treasurer, ULD Care Stephan Pieters, Commercial Director, Jan de Rijk, RFS Chairperson Stavros Evangelakakis, CCA Board Member Robert Powell, VP President, Technical Services, dnata, GSE&RAMP-OPS - Conference Chairperson Mark Pilling, ARGs Editor, ALF Master of Ceremonies - Moderator</p>
13:15 - 14:45	Raffle Draw, Farewell & lunch	