

## **2024 CONFERENCE PROGRAM**

## Introduction

ULD CARE is once again proud to present an innovative and inclusive program for its annual conference. Delivering on a long-standing wish to engage with the wider community of the air cargo industry, this event will feature greatly increased cross engagement with the wider air cargo industry. This is an exciting opportunity to showcase the achievements and ambitions of ULD CARE to the industry at large.

During the conference we will spend an increased amount of time integrated into the main ACHL community. We have places on both opening and closing panels as well as a one-hour slot dedicated to ULD CARE content. We will also have multiple opportunities to contribute from the floor during various ACHL program items.

Of course, we also have plenty of dedicated "ULD CARE Time" to focus on the issues, opportunities and challenges our particular part of the air cargo industry faces. ULD CARE is your association, and we very much want to see you in this annual gathering. We can assure you of its value.

Furthermore at 16.45 on Day One (Oct. 29) we will have a live hands-on demo of the Nextgen IULDUG system, open to all ULD CARE and ACHL delegates.

## Program Content

ULD CARE dedicated sessions

ULD CARE content in ACHL sessions

In collaboration with ACHL community

TUESDAY, OCTOBER 29 <sup>th</sup>				
09:00 - 09:15	Opening remarks delivered by URS Wiesendanger, President ULD Care			
09:15 - 10:30	Presentation and panel	Presentation of our achievements of the past 12 months, covering our achievements in digital, sustainability and training by the leaders of our initiatives in these 3 key areas. Followed by a panel of these 3 key initiatives		
10:30 - 11:00	Networking break			
11:00 -12:30	ULD CARE Town Hall	This is the opportunity to chart the way ahead for ULD CARE. Using a new format. We aim to create an opportunity for the diverse voices across our global community to lay out their expectations		
12:30 - 14:30	Lunch			
14:30 - 15:00	ACHL Opening Plenary	Welcome note: Atilla Korkmazoglu, Chairman ASA Henrik Ambak, Chairman ACHL Bob Rogers, VP ULD CARE Jason Breakwell, Chairman RFS Trevor Casewell Chairman Airfreight Pharma Mark Pilling, Master of Ceremonies		
15:00 - 15:15	Special address	Prof. Dr Kemal Yuksek, Turkish DGCA Director General		
15:15 - 15:45	Presentation	State of the Industry: Is 2024 going to be the best year ever for air cargo? Is sustainable growth finally going to unfold? Any clouds on the horizon?		
15:45 - 16:15	ASA Award Ceremony	The GH & Cargo Sector, via a jury of carefully selected neutral personalities recognizes individuals and companies for their outstanding contribution to their cause.		
16:15 - 16:45	Networking break			
16:45 - 18:30	Live "hands-on" demonstration of the Nextgen IULDUG system			

WEDNESDAY, OCTOBER 30 <sup>TH</sup>				
09:30 - 11:10	What opportunities and challenges do new technologies bring to the ULD equation?	<ul> <li>What can new technologies bring to the world of ULD and how will the industry adopt them?</li> <li>Digital Identification</li> <li>Materials technology</li> <li>ULD design</li> </ul>		
11:10 - 11:40	Networking break			
11:40 -12:30	Enhancing service delivery models in the Multi- Stakeholder Supply Chain	Explore the innovative initiative known as the OpenCargo Lab, spearheaded by Airbus. Through this platform the voice of the customer is amplified, and the focus is placed on understanding customer needs providing support and training and collecting feedback.		
12:30 - 13:30	Advancing airfreight sustainability & accountability: Integrating ULD CARE Initiatives	The airfreight industry faces pressing challenges regarding sustainability accountability and training. ULD CARE, an organization dedicated to promoting best practices in ULD operations has developed several initiatives to address these challenges. The session aims to explore these ongoing projects and their integration into broader airfreight sustainability and efficiency efforts.		
13:30 - 14:30	Lunch			
14:30 - 15:15	Associated ULD activities	<ul> <li>A briefing from IATA and FIATA on ULD related developments in their environment</li> <li>IATA ULD BOARD</li> <li>One Records</li> <li>TIACA Blue Sky</li> </ul>		
15:15 - 15:50	ULD CARE - A "State of the Union" address	<ul> <li>An overview of the key metrics of ULD's existence:</li> <li>Membership</li> <li>Governance</li> <li>Finances</li> <li>Operations</li> </ul>		
15:50 - 16:30	Networking break			
16:30 - 17:50	What does the next 12 months hold for ULD operations? What will we see, will it be the same old same old of poorly treated ULD, lack of accurate control data, poorly trained staff and plentiful waste? Or can we hope for real change by this time next year?	Briefing from the leaders of our key projects: Digital: Sustainability: Training: Followed by panel and open mike discussion.		
17:50 - 18:30	Wrap Up	Urs Wiesendanger		



THURSDAY, OCTOBER 31 <sup>st</sup>			
09:30 - 09:40	Welcome	Master of Ceremonies	
09:40 - 10:20	Technology	Be it in data share/exchange and management as well as warehouse automation/robotics not to mention what will AI bring of opportunities	
10:20 - 11:00	Elevating standards	In today's dynamic aviation industry, ensuring safety, efficiency, and reliability and ground/cargo handling operations is paramount. The session will explore the critical need for establishing an implementing minimum standard for ground handling and cargo operations across the aviation sector.	
11:00 -11:30	Networking break		
11:30 - 12:30	Shaping next generation GSE	The landscape of ground support equipment is poised for a transformative shift as manufacturers and buyers converge to envision the next generation of GSE solutions	
12:30 - 13:15	Reflecting on conference insights & Setting targets for 2025	<ul> <li>During the session conference chairpersons convened to share key takeaways from their respective panels and identify lingering challenges requiring further attention.</li> <li>Fabio Gamba DG ASA</li> <li>Henrik Ambak ACHL Chairperson</li> <li>Bob Rogers VP ULD CARE</li> <li>Jason Breakwell Chairman RFS</li> <li>Stavros Evangelakakis CCA Board member</li> <li>Robert Powell Conference chairperson GSE and Ramp Ops.</li> <li>Mark Pilling Master of Ceremonies</li> </ul>	
13:15 - 13:25	Raffle Draw		
13:25 - 13:30	Farewell		
13:30 - 14:45	Lunch		