

# **Airport College International**

Online Training for Airlines, Ground Handling and Logistics

The Reunion Event in Athens 5-7th September 2022



**SEPTEMBER 5, 2022** 





# Smart ULD is only part of the story, the workplace also needs smart people

September 6, 2022, 11.10-12.30

- 1. Airport College International Ltd.
- 2. Co-operation with ULD Care
- 3. Panel Discussion





## Online Training for Airlines, Ground Handling and Logistics

#### INTERNATIONAL TRAINING STANDARDS

Our training courses are based on international training standards established by governing bodies, such as the ICAO, FAA, EASA and IATA, with the key objective to keep workforce competent.

Today we offer **various language versions** including English, Korean, Japanese, Chinese, Swedish, Finnish, Thai and Spanish.

Effective 1 January - 31 December 2022 **Airport Handling** Manual (AHM) Edition 42



30+ ready to use online eLearning courses

AHM 1110: Ground Operations Training Program



## Online Training for Airlines, Ground Handling and Logistics

**Passenger Service** 

**Ramp Handling** 

**Air Cargo Terminal** 

Logistics











## **Online Training for Passenger Services**



#### **eLearning courses**

- 1. Passenger Handling
- 2. Threatening Customers
- 3. Schengen Travel Documents
- 4. Introduction to the Airport
- 5. Aviation Security Awareness
- 6. Airside Safety
- 7. DGR CAT 7-12
- 8. Live Animals Regulations
- 9. Human Factors
- 10. Introduction to SMS
- 11. Cyber Security
- 12. Aircraft Turnaround Coordination
- 13. Coronavirus (COVID-19)





## **Online Training for Ramp Handling**



#### **eLearning courses**

- 1. Ramp Handling
- 2. Aviation Security Awareness
- 3. Airside Safety
- 4. DGR CAT 7-12
- Human Factors
- ULD Operations
- 7. Introduction to SMS
- 8. Cyber Security
- 9. Aircraft Turnaround Coordination
- 10. De-icing (DI-L20) Operator
- 11. Ground Support Equipment (GSE)
- 12. Coronavirus (COVID-19)
- 13. Cargo in Passenger Cabin

#### Virtual Reality (VR) Training

VR Aircraft Walkaround Check





## **Online Training for Air Cargo Terminal**



#### **eLearning courses**

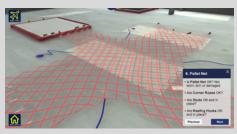
- 1. Cargo Handling
- 2. ULD Operations
- 3. Aviation Security Awareness
- Human Factors
- 5. DGR CAT 7-12
- 6. Pharmaceutical Cargo Handling
- 7. Perishable Cargo Handling
- 8. Live Animals Regulations
- 9. Introduction SMS
- 10. Air Cargo Basics
- 11. Cyber Security
- 12. Coronavirus (COVID-19)
- 13. Cargo in Passenger Cabin

#### Virtual Reality (VR) Training

**VR** Container Inspection



VR Pallet and Net Inspection





## **Online Training for Logistics**



#### **eLearning courses**

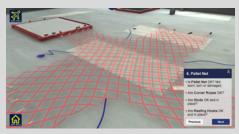
- 1. Cargo Handling
- Pharmaceutical Cargo Handling
- 3. Pharmaceutical Cargo for Drivers
- 4. ULD Operations
- 5. Aviation Security Awareness
- 6. Human Factors
- DGR CAT 4-5
- 8. Perishable Cargo Handling
- 9. Live Animals Regulations
- 10. Air Cargo Basics
- 11. AEO Authorized Economic Operator
- 12. Information Security

#### Virtual Reality (VR) Training

**VR** Container Inspection



VR Pallet and Net Inspection





# AirportCollege.com courses used











**Passenger Service** 

Logistics



eLearning Courses





Aviation Regulations IATA / ICAO







**Training Records** 



Final Tests & Certificates



## Five Benefits of Our eLearning Services

#### **Regulatory compliance**

Our online training courses comply with the training requirements of international aviation authorities, such as the IATA and ICAO.

### 24/7 access to training, anywhere

AirportCollege.com courses are self-paced and training is available 24/7. Learners are not bound to a specific time or place to physically attend classes. Qualifications can be updated whenever needed.

#### **Zero Emission Training**

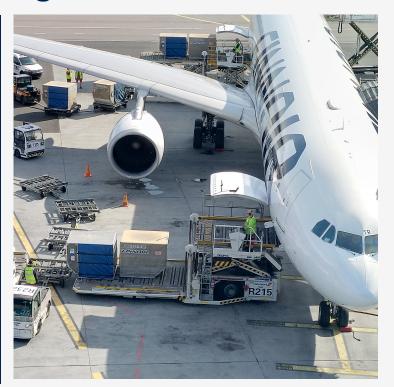
Our Training Service reduce paper waste, emissions and other training-related footprint by over 99% when compared to classroom training. We compensate the CO2 emissions incurred from the use of our online courses by our clients.

### Cost-efficiency – gain up to 80% of savings

AirportCollege.com training service reduce various costs typically associated with classroom training. These include travel and accommodation, classroom or venue rental, printed learning materials and salaries. Studies indicate that eLearning has the potential to reduce training related costs significantly, by up to 80%.

# Always up-to-date, multipurpose and customisable

We work with the leading experts in aviation industry to ensure that training content is relevant and always up-to-date. Our eLearning courses can be used for self-study, part of blended learning or as instructors' support material in the classroom. Course content can be customised to fit any company needs.





# **Our Global Partnerships**



**IATA Strategic Partner** 



**Accredited Training Centre for ICAO/FIATA** 



Member of Airport Services Association (ASA)



Cooperation with ULD CARE



**Strategic Partnership with Jettainer** 



## **Our Global Partnerships**



#### **Education Finland**

Airport College International's is an official member of Education Finland, a national export programme offering Finnish educational know-how and learning solutions globally.

The Ministry of Education and Culture and the Ministry of Economic Affairs and Employment fund the programme.

There is a strong link is to the Ministry of Foreign Affairs and Finnish embassies around the world. The programme also collaborates with Business Finland and its trade offices globally.

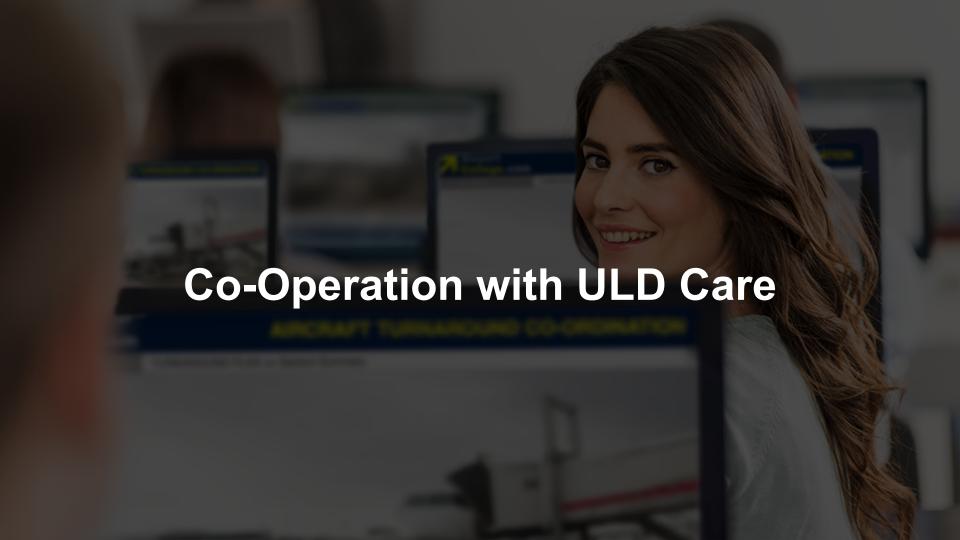


#### **Design from Finland Recognition**

The Design from Finland mark may be awarded to a product or service designed in Finland, provided that the company has invested in Finnish design.

The company's head office must be in Finland. The product may be manufactured in Finland or abroad.

The right to use the Design from Finland mark is awarded upon application for a term of three years by an independent Design from Finland Committee with expertise in the field.





# **Our Current Tools for ULD Training...**

# eLearning courses ULD Operations



The course is based on IATA ULD Regulations (ULDR), course content inspected by ULD Care

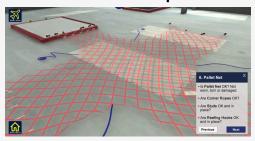
Final Test, Course Certificate and Training Records

#### Virtual Reality (VR) Training

#### **Container Inspection**



**Pallet and Net Inspection** 



Measure practical skills in VR environment, Course Certificates and Training Records

#### **ULD60seconds.com videos**

#### **Container Inspection**



**Pallet Inspection** 



Pallet Build up





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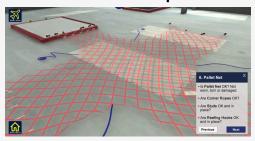
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### **CERTIFICATE**

#### **GEOFF MUIGE**

Born 6 JUN 1988

has succesfully passed the e-Learning course

#### **ULD Operations**

This training covers topics of Unit Load Device Operations training as required by regulators and airlines. Course includes Introduction, Limitations, ULD Classification and Identification, ULD Operations, ULD Handling, Documentation and Messaging, safety and security issues related to ULD handling.

on 08 JUN 2021, final points 100

This training is valid for 24 months from the date of completion.

Jan Käppi

Head of Regulatory Compliance



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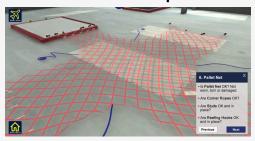
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### ... and More to Come

**eLearning courses** 

**ULD Awareness** 



This course highlights the importance of proper ULD inspection and handling for all operational employees.

Virtual Reality (VR) Training

**ULD Forklift Driver Game** 



Test the limits of your forklift handling skills in our driving game.

Need to find a solution to finance game development. The idea is to distribute globally for free. ULD60seconds.com videos
Safe Restraint



How to apply cargo straps and tie down fittings properly.

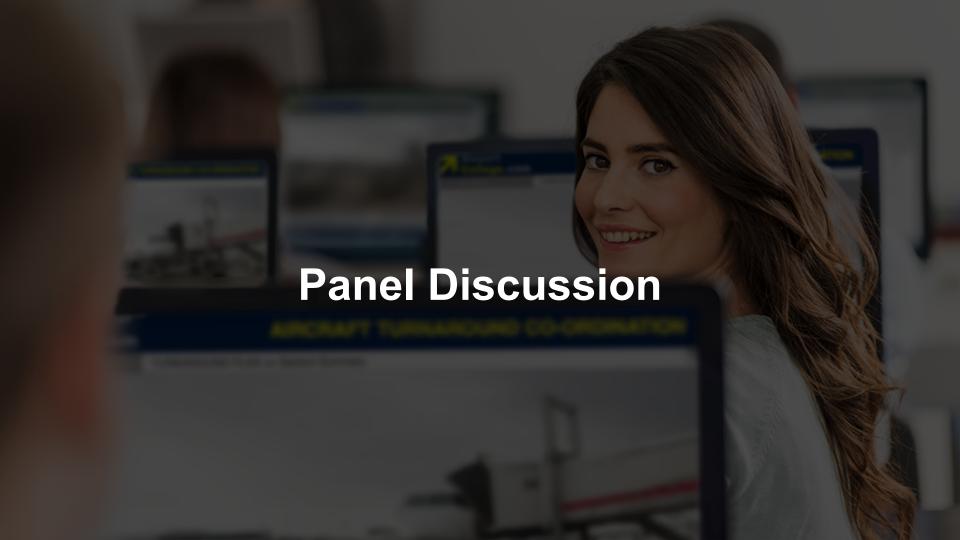




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#### **Panel Discussion**

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#### **Panelists**

- 1. Frank Mühlenkamp
- 2. Alan Glen
- 3. Chris Notter
- 4. Randy Chappell



## **Starting Point to Panel Discussion**

### The industry is aware of the enormous training challenge

The industry is aware of the enormous challenges of providing cost-effective and manageable training to the large number of high turnover employees working in ground handling and air cargo operations.



### **Questions to Panelists**

- 1. How can the aviation industry achieve sufficient knowledge of ULD safety?
- 2. How to manage the cost-benefit calculation when it comes to training?
- 3. Both Fine Air and National Air Cargo pointed to poor training as a cause of the accident. Are we waiting for another accident to drive improved training?
- 4. Can modern training help in keeping employees in the company longer than now?

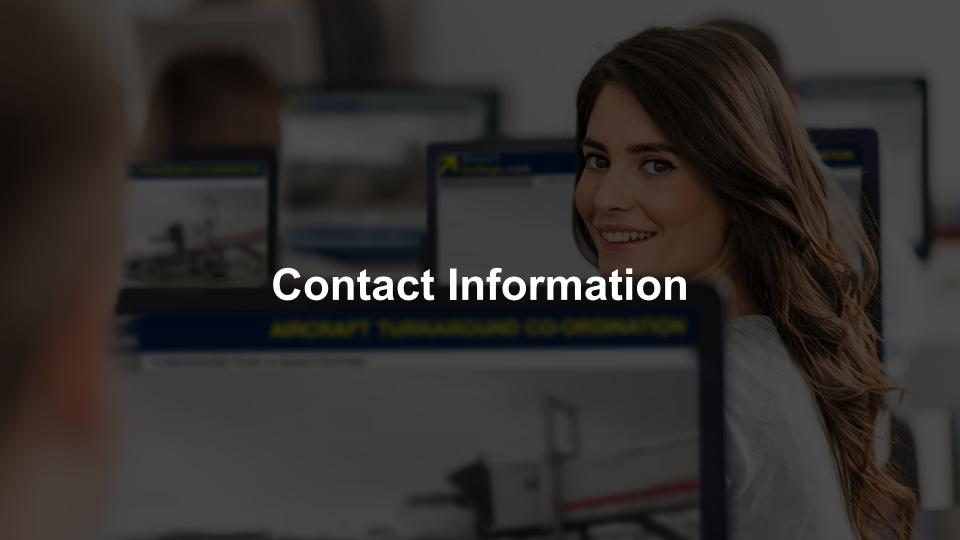


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# **Thank You!**





Pertti Mero CEO pertti.mero@airportcollege.com +358-50-392 7447



Ari Ketola
COO
ari.ketola@airportcollege.com
+358-400-380012