CONFERENCE
PROGRAM

SEPTEMBER 16-19 **2019**

**Breakthrough
to EXCELLENCE**

MONTREAL

ULD CARE ANNUAL CONFERENCE

ULDCARE | CODE OF CONDUCT

MONDAY,
SEPTEMBER 16TH

19.00 » 21.00
Opening Reception

TUESDAY, SEPTEMBER 17TH

09.00 » 09.20	**Official conference opening**
09.20 » 09.35	**President's welcome and opening remarks**
09.35 » 10.30	**Our latest score card. What did we plan and how have we achieved since Guangzhou?**
10.30 » 11.15	**Coffee break**
11.15 » 12.00	**Keynote: breakthrough to excellence.** **Is excellence for ULD now within our reach?**
12.00 » 12.45	**Breakthrough to excellence panel discussion.**
12.45 » 12.50	**Speakers corner**
12.50 » 14.00	**Lunch**
14.00 » 15.15	**Excellence through Technology** BLE, IoT and other tech drivers. Presentations and panel of subject matter experts how new tech is working in our favour these days. Followed by small group discussions.
15.15 » 15.45	**Coffee break**
15.45 » 16.00	**ULD, IoT and other tech drivers - small group discussions**
16.00 » 17.00	**Small group feedback and conclusions**
	Evening at leisure

WEDNESDAY, SEPTEMBER 18TH

07.30 » 08.30	**Women in ULD Networking Breakfast**
09.00 » 09.10	**Welcome to day 2** **Excellence through Solutions**
09.10 » 10.30	**Keynote : Reaching out across the air cargo eco system and Connecting across the entire air cargo world.** Compared to 10 or even 5 years ago ULD CARE has a great deal more tools and solutions to work with.
10.30 » 11.15	**Coffee Break**
11.15 » 12.00	**ULD and the Environment.** From both a regulatory and an ethical standpoint we must all respect environmental challenges. And with more composite and other advanced materials being used the challenges of dealing with « end of life » ULD is increasing. What can be done to minimize the ULD community's environmental footprint?
12.00 » 12.45	**ULD CARE's IULDUG system.** The IULUG system is where it all started, and 40+ years on the system continues to provide our members the certainty they need when they transfer ULD between themselves. Our membership includes « power users » and novices, so this session serves to re introduce the features and benefits of the IULDUG system.
12.45 » 12.55	**Speakers Corner**

12.55 » 14.00	**Lunch**
14.00 » 15.15	**Putting ULD CARE Solutions to use.** Presentations and panel on ULD CARE's solutions. How are they doing? Can we improve them? How to increase their use in the air cargo world.
15.15 » 15.45	**Coffee break**
15.45 » 16.00	**Putting ULD CARE solutions to work- small group discussions**
16.00 » 17.00	**Small group feedback and conclusions**
	Farewell Dinner

THURSDAY, SEPTEMBER 19TH

09.00 » 09.10	**Welcome to day 3** **Tech + solutions = Excellence**
09.10 » 10.30	**Looking ahead, what should ULD CARE do next?** Hear from our speakers and panelists how they see the next 12 months for ULD CARE.
10.30 » 11.15	**Coffee Break**
11.15 » 12.15	**ULD CARE's directors determine our actions.** Hear their take aways from the conference and use this opportunity to make sure your wishes are heard.
12.15 » 12.30	**Conference Closing Remarks**
14.00 » 16.00	**Optional IULDUG system workshop** An opportunity to raise any questions you may have on the day to day functions of the IULDUG system. **To sign-up for this workshop please contact:** danielle.viau@uldcare.com

THANK YOU TO OUR SPONSORS

WELCOME RECEPTION

SATCO — EL SEGUNDO CALIF. 90245

FAREWELL DINNER

CORE + DESCARTES

LUNCH

AEROTUF — EMPOWERING THE AVIATION INDUSTRY

PalNet — AIR CARGO PRODUCTS

COFFEE BREAKS

AMSAFE BRIDPORT

DoKaSch

Nordisk — AVIATION PRODUCTS

TEIJIN — Human Chemistry, Human Solutions

SPOUSE PROGRAM

CARGO NETWORK

AES

LANYARDS & HOTEL ROOM KEY CARD

jettainer — WORLD CLASS ULD MANAGEMENT

WOMEN IN ULD NETWORKING BREAKFAST

ACL AIRSHOP — CUSTOM ULD SOLUTIONS