



GIVEN THAT IT IS ESSENTIAL FOR SAFE AND EFFICIENT AIRLINE & AIR CARGO OPERATIONS, ALL ULD HANDLING AND OPERATIONS MUST BE PERFORMED TO AN ACCEPTABLE STANDARD:

## THE SUPPLY FUNCTION OF ULD:

airlines, other ULD owners, vendors, service providers and manufacturers of ULD:



Provide the industry with ULD fit for purpose, and to provide clear instruction and guidance as to their safe and efficient operation.

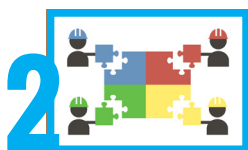


## THE USER AND HANDLER FUNCTION OF ULD:

ground handlers, cargo terminals, freight forwarders, transport companies, and any other party whose business activity has any engagement with ULD:



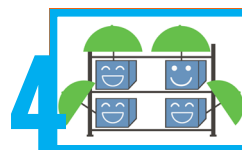
1 Handle and operate ULD in a responsible manner



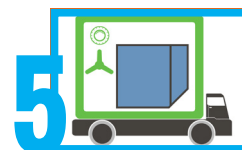
2 Operators shall only perform tasks for which they are currently qualified



3 Respect that ULD are aircraft equipment providing flight safety cargo restraint in flight



4 Store ULD in a damage free manner and appropriate environment



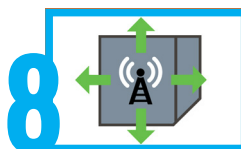
5 Move and transport ULD using damage free methods



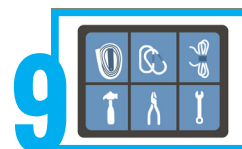
6 Only use ULD that have been serviceability checked before use



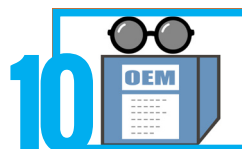
7 Build stable loads observing all aircraft and ULD limitations



8 Report transfers and stocks of ULD as required by the ULD owner



9 Treat ULD accessories with proper care and attention



10 Study OEM instructions and/or follow specialist training course before working with these types of cargo