



## ULD CARE ANNUAL CONFERENCE

Vancouver, Canada – May 6-9, 2013

### **ULD MANAGEMENT: A RISKY BUSINESS WITHOUT ULD CARE**

#### **“Mitigating Risk and Delivering Awareness of the New IATA ULD Regulations”**

Following the 2012 meeting in Shanghai and in keeping with the ambition of ULD CARE to encourage increased awareness of ULD through the participation and membership of a wider range of the ground handling industry, the 2013 ULDCARE conference is being held in the same location as the IATA Ground Handling Conference(<http://www.iata.org/events/Pages/ighc.aspx>).

Agreement has been reached with IATA IGHC for ULD CARE to have a speaking slot at the opening plenary of IGHC at which we can highlight the new expanded vision of ULD CARE as well as the introduction of the IATA ULD Regulations and its impact on the ground handling industry's ULD operations. The aim is to encourage IGHC delegates to attend some of the ULD CARE activities, in particular items 1 and 2 in the table below. The theme of the IGHC this year is: "Don't Risk it! Manage it! To support and reinforce it, the ULD CARE conference will also give particular attention to this important aspect of ULD operational management/environment.

While this represents a significant change to conventional format and timing of ULD CARE meetings, your Board of Directors, supportive of the membership request, strongly agrees that building a wider and stronger awareness of ULD Compliance and operating practices is the current strategic direction of ULD CARE and that holding our annual conference in this manner can go a considerable way to achieving this ambition.

The format of the IGHC meeting is such that delegates have free time to attend a variety of workshops during the afternoons and so it is quite practical for some delegates to move the short distance to the ULD CARE conference site.

In addition to the 2 proposed agenda items that have a very strong focus on ULD Regulations, there are a number of other subjects identified for this year's agenda. However, there still remains a small amount of time for additional items to be included at the request of the membership.

This letter to our members is therefore to provide ample warning of the dates and overall concept of the 2013 meeting, and also invite input from members on any additional subject areas they would like to see, whether or not they wish to make a presentation or simply want to see an item discussed.

A great deal of change is taking place in the ULD world, the arrival of the IATA ULD Regulations, the impact of new TSO's and potential new regulations for ULD and other cargo related items, opportunities from new technologies. This annual meeting provides an opportunity for all members to participate in decisions that can shape the future of ULD activity for years to come. Your input during the planning stage will be most welcome. We do hope that even though the meeting is still 3 months away, you will mark the dates in your calendar and start work on obtaining any approvals necessary for you to attend this valuable meeting.

#### HIGHLIGHTS OF THE ULD CARE AGENDA

Item #	Title	Subject summary
1**	IATA ULD Regulations bring opportunity for best practices in ground operations.	The IATA ULD Regulations apply to the entire airline/ air cargo industry ,where Ground Handling is a major component Speakers and panelists will present the contents and opportunities of the ULDR's in removing risk and enhancing ULDCARE in ground operations , followed by workshop sessions for all members and guests to participate in discussions formulating the way ahead for ULD operations.
2**	Using the IATA ULD Regulations to reduce Risk and Cost.	The drafting and approval work is past and the IATA ULD Regulations are now a reality. What does this mean to owners and operators and indeed anyone who even comes close to a ULD? What can we now aim for? Speakers and panelists will identify opportunities for genuine change in ULD operations and in subsequent workshop sessions members can participate in formulating action plans for ULD CARE to make the best use of these changes to reduce risk and cost.
3	Fire Containment and ULD.	Potential impact on ULD operations of new regulations relating to Cargo Fires on Cargo Aircraft.
4	TSO C172 .Taking the uncertainty out of Cargo Straps	It's been a long wait, but at last, some of the guesswork has been taken out of the selection and application of cargo straps. What are the effects of the change and how should airlines and the air cargo industry respond to this development.
5	Changes to the IATA ULD code system: Damned if we do!! Damned if we don't!!	Both contour types and ULD types continue to expand, placing demands on the system's ability to cope. Some parties have acted unilaterally with unintended consequences while others battle on with the existing system. Meanwhile new functional ULD's such as lightweight and fire containment containers are on the horizon. Changing the current 10 digit format will impact IT systems worldwide, but not changing will lead to increased

		unilateral actions and eventual breakdown of the existing system.
6	The business of ULD CARE	Every organization needs some housekeeping and ULD Care is no exception. Financial and other reports relating to the workings of ULD CARE.
7	ULD CARE deliverables, Is ULD CARE delivering?	Since September 2012 various groups have been working on specific projects that are ULD CARE board approved as being of value to the industry. Progress reports and outline plans for each project will be presented, and members can use this opportunity to propose new initiatives.
8	Don't Risk it! Manage it!	Theme of the IATA IGHC Conference, a full circle presentation on Ground Operations and Risk Management including ISAGO, Ground Damage Database and Safety Management.
9	Briefing by FAA	Various persons from the FAA will provide briefings on <ul style="list-style-type: none"> <li>a. FAA's cargo operations training activity</li> <li>b. New developments in the regulatory area including <ul style="list-style-type: none"> <li>a. Fire Containment</li> <li>b. Active ULD</li> </ul> </li> </ul>
10	ULD CARE's communication strategy	For ULDCARE to reach out to the worldwide air cargo industry we need effective communications strategy. With the web site and news letter progress is already made, is it enough? What more needs to be done?
11	ULD and the environment	ULD Operations MUST play their part in any airline's environmental initiatives. What can be done by ULD CARE?

\*\* Agenda items held in conjunction with IATA Ground Handling Council.

With so many developments in the ULD environment ULD CARE provides a unique forum for members to keep themselves fully informed and to play an active role in improving global ULD operations.

We look forward to your participation in Vancouver.

On behalf of the Board of Directors,

Louise Ladouceur  
**Manager ULD CARE**

