

# ULD CARE PRESENTATION AT IGHC CONFERENCE

Westin Bayshore Hotel, Vancouver, Canada  
Monday, May 6, 2013: 1300-1315

- **ULD Care: Don't Risk It – Care For It!**
- *ULD CARE expands its mission with airlines to embrace the entire logistics chain involved in ULD activities, including the Ground Handling community. Learn how ULD CARE aims to be the ambassador of the various aviation authorities and regulators by raising the awareness of procedures, and as a result, minimize the risks associated with ULD management.*



# ULD CARE

Presented by

Urs Wiesendanger

Air Canada / President ULD CARE / Chairman IATA ULD Panel



# What exactly is a ULD?

A box or pallet, used to move goods around?

OR

Aircraft equipment, designed and constructed to provide safe and secure carriage of cargo & baggage products during all phases of flight regardless of flight conditions, required to operate in accordance with the requirements of the aircraft Weight and Balance Manual.

**Unit Load Device** = Container or Pallet with net





*Compliance Airworthiness Regulations Education*



# WHO ARE WE ?



**ULD CARE IS A NON-PROFIT ORGANIZATION  
WHOSE MEMBERSHIP IS OPEN TO  
ORGANIZATIONS  
WHOSE SCOPE ENCOMPASSES ANY KIND OF  
AIRCRAFT UNIT LOAD DEVICE (ULD) ACTIVITY.**



# Members - Airlines

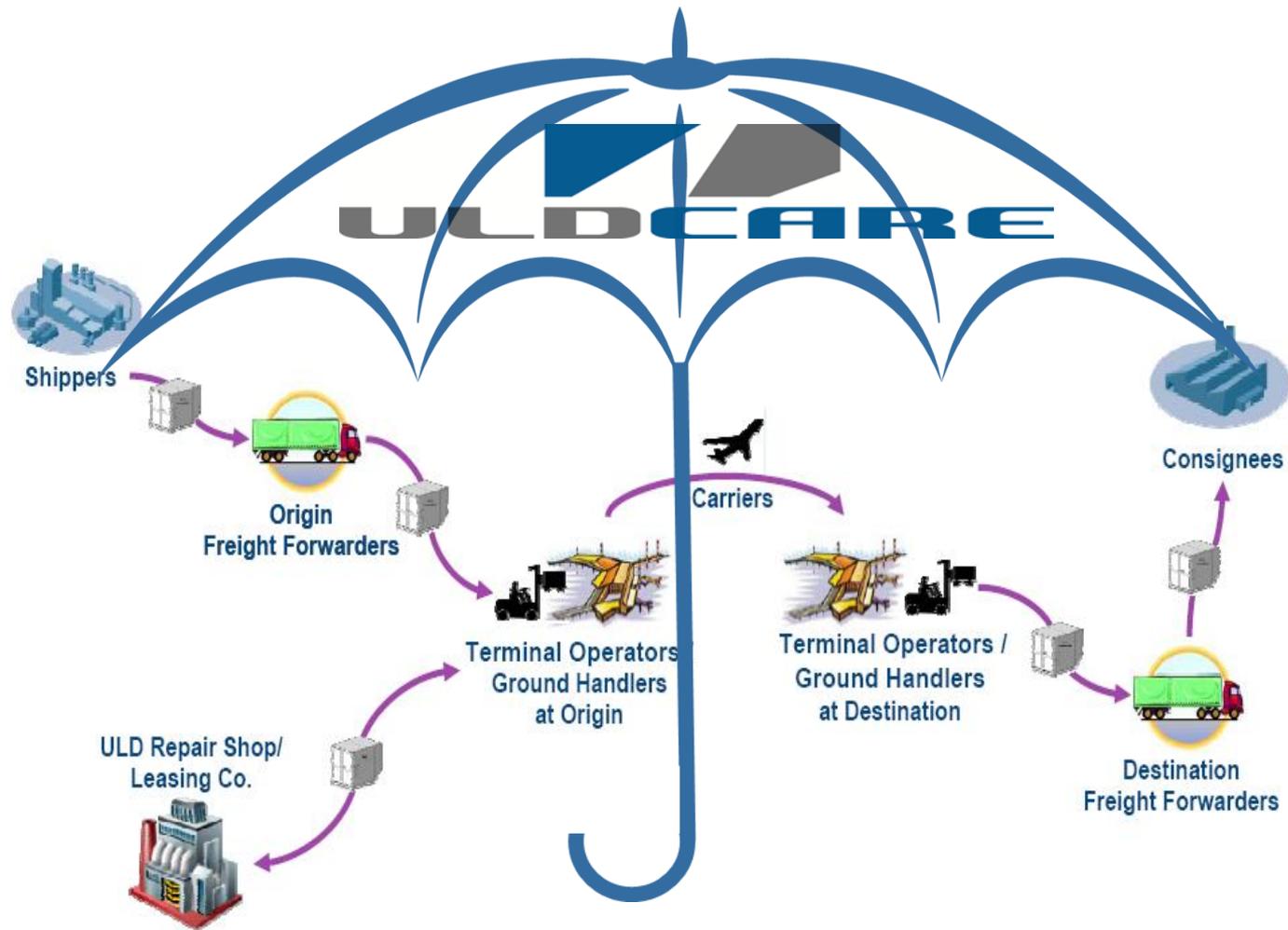


# Members- Non-Airlines



# Vision and Mission





*\*Logistics chain diagram courtesy of IATA Cargo logistics chain diagram from IATA ULD Roadmap.*

# WHAT WE OFFER



# IULDUG ULD Demurrage System DB

- Real-time tracking of transferred ULD
- Consistent asset Protection Protocol
- Visibility to late or non-returned ULDs
- Ability to invoice for demurrage
- Ability to invoice for damage repair cost
- Ability to invoice for ULD peripheral equipment
- ULD Lost and Found
- Shared Service Level Commitment

# Annual Conference

- Annual gathering of ULD stakeholders/members
- Participation of Regulators and Authorities
- Best Practice Sharing and Problem Solving
- Learn About Industry Trends
- Raising ULD awareness
- Forum for thought-leadership and innovation
- Networking
- Formation of Advisory Groups
- U-MAP (Road Map) updates
- Establish Measurement Metrics
- Secure Stake holder commitment

# ULD CARE

..continued

- Interactive Website
- Newsletter
- Exhibition Exposure

ULDCARE.COM

Bi - Monthly

Visit us IGHC Booth 34



# Why are we here together ?



# Industry Contradictions

- Airline
  - Responsible and Accountable to aviation authorities to use only airworthy ULD on all flights
  - Responsible for the costs associated with maintaining ULD in airworthy condition
- Ground Handling Industry
  - Responsible to airline for providing ground handling facilities for ULD
  - Limited responsibility for the care of ULD
  - Limited financial/risk stake

# Relationships and Liaison with related industry

- IATA CARGO - ULD Panel
  - Assist to Initiate, Update and Develop ULD Regulations Manual content
  - Embrace & Apply IATA ULD Regulations Standards with ULD CARE Membership
- **IATA Ground Handling Council**
  - **Initiate and develop an ongoing liaison with IATA GHC such that ULDCARE can inform and influence the ground handling community in regard to best practices for ULD operations**
  - **Sync ULD Content in IATA Pubs based on IATA ULD Regulations Pub.**
  - **Expand ULD Awareness activities to ground handlers worldwide through IGHC**
  - **Initiate and develop presence at each others meetings/ workgroups**
- IATA Training
  - Investigate opportunities with IATA training for joint activities and initiatives
- Airport Council International - ACI
  - Expand ULD awareness activities to airports worldwide through ACI
  - Initiate and develop presence at each others meetings/workgroups

# ULD CARE Deliverables

ULD CARE shall be continually directing its membership and other resources towards:

- Elimination of waste and efficiency improvement in ULD operations
- **ULD Risk Management**
- Utilization and adaptation of new technologies in ULD operations
- Global standardization of ULD regulatory and operational practices as outlined in IATA ULD Regulations Publication



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**26TH ULD CARE ANNUAL CONFERENCE**

**VANCOUVER, CANADA**

**MAY 6 - 9, 2013**

**ULD MANAGEMENT:**

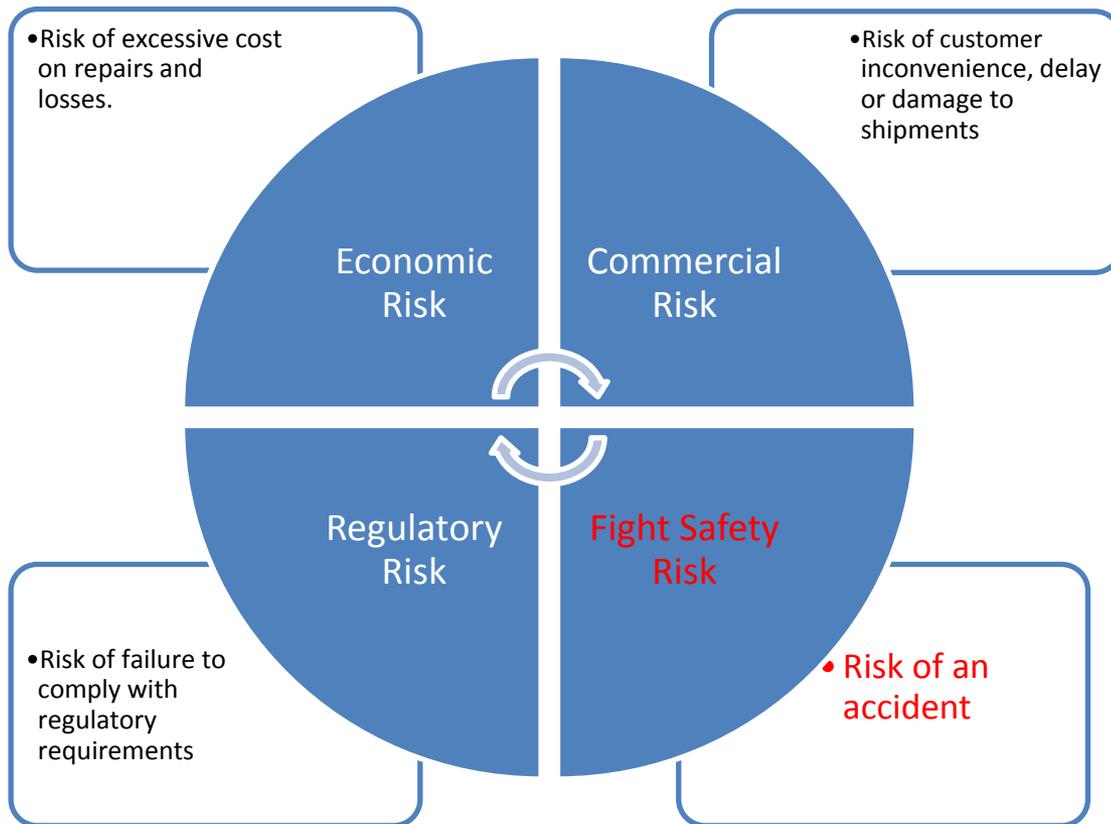
**A RISKY BUSINESS WITHOUT ULD CARE**

**“Mitigating Risk and Delivering Awareness of the new IATA ULD  
Regulations”**

**Renaissance Harbourside Hotel  
Ballroom I**



In the following chart the 4 risks associated with ULD are highlighted as a reminder to anyone involved in ULD that they are ever present.



Conference Interaction:

At ULD CARE Venue



## Wednesday afternoon Renaissance Harbourside Hotel - Ballroom 1

13:35 Groundbreaking strategic  
Initiative on airport integration

Todd Tripp, GTAA

14:30 IATA IGHC Presentations

- ISAGO
- Ground Damage Database
- Risk Management
- Ground Operations

Monika Mejstrikova, IATA  
Nancy Rockbrune, IATA  
Elaine Liew, IATA  
Joseph Suidan, IATA

15:30 IATA ULD Regulations – Panel and Workshop

The Case for Best Practices in Ground Operations to Reduce Risk and Cost  
with this afternoons speakers from IATA and Airport Authority

Moderator: Bob Rogers, VP Nordisk Aviation Products



**Thursday Morning  
Renaissance Harbourside Hotel - Ballroom 1**

- |       |                                       |                       |
|-------|---------------------------------------|-----------------------|
| 09:05 | Lithium Batteries Hands-On Experience | T. Howard, Air Canada |
| 09:25 | Regulatory Requirements for ULD Ops   | W. DiMuro - TBC       |
| 09:45 | We are All in This Together           | Elaine Liew, IATA     |

Thank you - Merci



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