



Compliance Airworthiness Regulations Education

26TH ULD CARE ANNUAL CONFERENCE

VANCOUVER, CANADA

MAY 6 - 9, 2013

ULD MANAGEMENT:

A RISKY BUSINESS WITHOUT ULD CARE

"Mitigating Risk and Delivering Awareness of the new IATA ULD Regulations"

Registration and Welcome Cocktail *

Monday, May 6, 19H00 (7PM)

**Marriott Pinnacle Vancouver Downtown Hotel
4th floor – Ambleside I**

***Please stop by the Registration Desk at the entrance of Ambleside I**

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MAY 6 - 9, 2013

U L D C A R E

LIST OF SPEAKERS/PRESENTERS/PANELISTS (chronological order)

- A01 ULD CARE President and Chairman of the Board
Mr. Urs Wiesendanger, General Manager, Cargo Network Control – ULD Logistics, Air Canada
- A05 ULD CARE Secretary & Treasurer
Ms. Louise Ladouceur, Manager and Secretary, ULD CARE
- A09 Day 1 Morning Coffee Break offered by ULD CARE
- A11 Ms. Irene Gräf, Head of ULD Control Europe/Asia, Jettainer GmbH
- A13 Day 1 Luncheon offered by ULD CARE
- B02 Mr. Ulf Hartmann, Technical Director, Driessen Air Cargo Equipment (Zodiac Aerospace)
Mr. Bob Rogers, VP, Industry Affairs, Nordisk Aviation Products
Mr. Michael Spry, Associate Technical Fellow, The Boeing Company
- B03 Mr. Andy Davies, Product Line Manager, AmSafe Bridport
- B04 Mrs. Angel Cheung, General Manager, DAS Nordisk Limited
Mr. James Everett, Director – Global MRO Network, CHEP Aerospace Solutions
Mr. Jonathan Neeld, Engineering and Certification Manager, CSafe LLC
Mr. Charles Drummond, Director, Global Operations, Chep Aerospace Solutions
- B05 Day 1 Afternoon Coffee Break sponsored by CHEP
- B07 Mr. Don Harrison, Global Partner Manager, Envirotainer
- C02 Mr. Bob Rogers, VP, Industry Affairs, Nordisk Aviation Products
Mr. Zhi Yong Liao, Manager, Manager, Business Process & Standards, IATA
- C03 Day 2 Morning Coffee Break offered by ULD CARE
- C04 Mr. Michael Spry, Associate Technical Fellow, The Boeing Company
Mr. James Everett, Director – Global MRO Network, CHEP Aerospace Solutions
Mr. Kuniaki Inaoka, General Manager, Narita Airport Branch, Nippon Cargo Airlines Co. Ltd.
Mr. Clive Clemson, Vice President, Airport Services (Ground Operations), Emirates
- C05 Day 2 Luncheon sponsored by CARGO COMPOSITES
- D02 Mr. Todd Tripp, Associate Director, Apron Operations, Greater Toronto Airports Authority
- D04 Day 2 Afternoon Coffee Break offered by ULD CARE
- D05 Ms. Monika Mejstrikova, Assistant Director, Ground Operations Audits, IATA
Mr. David Anderson, Head of Operational Safety, British Airways – GDDDB Chairman
Ms. Elaine Liew, Risk Management Consultant, IATA
- D09 Farewell Dinner sponsored by ZODIAC AIR CARGO EQUIPMENT (DRIESSEN)
- E02 Mr. Trevor Howard, Manager, Cargo Safety and Dangerous Goods Standards, Air Canada
Ms. Elaine Liew, Risk Management Consultant, IATA
Mr. Urs Wiesendanger, General Manager, Cargo Network Control – ULD Logistics, Air Canada
- E05 Day 3 Morning Coffee Break offered by ULD CARE

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THANK YOU TO OUR SPONSORS



ZODIAC AIR CARGO EQUIPMENT (DRIESSEN)
Farewell Dinner Event



Spouse/Partner Program



LUNCHEON



Coffee Break

**ULD CARE Annual Conference – Agenda Schedule 2013
RENAISSANCE VANCOUVER HARBOURSIDE HOTEL – BALLROOM I**

DAY 1 MORNING (May 7, 2013) - 09:00 to 12:00
(Open to all registered delegates – ULD CARE members and guests)

TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
09:00	A01	Opening - Annual Conference	00:15:00	ULD CARE Chairman
09:15	A02	Welcome Address - Air Canada	01:00:00	ULD CARE Chairman
	A03	Antitrust Statement		ULD CARE Chairman
	A04	Agenda 2013 IGHC / ULD CARE		ULD CARE Chairman
	A05	Directors' Report and Financial Statements 2012		ULD CARE Treasurer
	A06	Membership & Transaction Fees		ULD CARE Treasurer
	A07	Demurrage Cost Revision		ULD CARE Treasurer
	A08	ULD CARE Update a. Name Change b. New Logo c. New By-laws d. Board Vacancies e. New members f. Website g. Newsletter h. ULD CARE Advisory Group (UCAG) Updates		ULD CARE Chairman & ULD CARE Secretary

10:15	A09	Networking Coffee Break	00:30:00	Offered by ULD CARE
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TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
10:45	A10	Welcome Back	00:05:00	ULD CARE Chairman
10:50	A11	Trends in ULD Management – Supporting ULD CARE and Industry Goals	00:20:00	Irene Gräf, Jettainer
11:10	A12	Changes to the IATA ULD Code System	00:50:00	Urs Wiesendanger, AC

12:00	A13	LUNCH IN TUSCANY – LOBBY LEVEL	01:30:00	Sponsored by Cargo Composites
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**ULD CARE Annual Conference – Agenda Schedule 2013
RENAISSANCE VANCOUVER HARBOURSIDE HOTEL – BALLROOM I**

DAY 1 AFTERNOON (May 7, 2013) - 13:30 to 17:00
(Open to all registered delegates – ULD CARE members and guests)

TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
13:30	B01	Welcome Back	00:05:00	ULD CARE Chairman
	B02	INDUSTRY UPDATES IATA ULDP ITAG (Technical Advisory Group) IOAG (Operational Advisory Group) SAE ISO	00:25:00	Urs Wiesendanger, AC ULDP Chairman Ulf Hartmann, Driessen Bob Rogers, Nordisk Michael Spry, Boeing Andy Davies, AmSafe
14:00	B03	Regulatory Developments affecting ULD Operations a. TSO C90D b. TSO C172 Cargo Straps c. Fire Containment Covers	00:20:00	Bob Rogers, Nordisk Bob Rogers, Nordisk Andy Davies, Amsafe
14:20	B04	ULD CARE Advisory Group (UCAG) Updates a) SLA b) SOPS for Pooling c) PRC d) ULD Application e) Cold Chain Active ULD f) E-UCR	00:55:00	Urs Wiesendanger, AC Urs Wiesendanber, AC Angel Cheung, DAS James Everett, CHEP J. Neeld, CSafe LLC Charles Drummond, Chep

15:15	B05	Networking Coffee Break	00:45:00	Sponsored by CHEP
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TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
16:00	B06	Welcome Back	00:05:00	ULD CARE Chairman
16:05	B07	M2M, Location and Environmental Tracking	00:50:00	Don Harrison, Envirotainer on behalf of Nikki Cuban, Vice President Sales & Marketing, OnAsset Intelligence
16:55	B08	Chairman's Closing Remarks	00:05:00	ULD CARE Chairman
17:00		CLOSING OF MEETING DAY 1		
17:00	B09	EVENING AT LEISURE		

**ULD CARE Annual Conference – Agenda Schedule 2013
RENAISSANCE VANCOUVER HARBOURSIDE HOTEL – BALLROOM I**

DAY 2 MORNING (May 8, 2013) - 09:00 to 12:00
(Open to all registered delegates – ULD CARE members and guests)

TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
09:00	C01	Opening of Meeting Day 2	00:05:00	ULD CARE Chairman
09:05	C02	IATA ULD Regulations - ULD Operations Rebooted	01:25:00	Bob Rogers, Nordisk Zhi Young Liao, IATA

Replace risk, uncertainty and cost with predictability, compliance and efficiency using the IATA ULD Regulations – How will airlines put this to good use and 5 steps ULD CARE members can take to benefit from the IATA ULD Regulations.

10:30	C03	Coffee / Tea Break	00:30:00	Offered by ULD CARE
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TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
11:00	C04	Panel Discussion & Open Forum	01:00:00	Various
Focus on how best to implement the IATA ULD Regulations for the overall benefit of ULD Operations Issues to be covered will include: <ul style="list-style-type: none"> a. Training Requirements b. Airlines and other parties responsibilities c. Applying the IATA ULD Regulations to service providers and forwarders d. How should ULD CARE members make best use of the IATA ULD Regulations e. Enforcing the IATA ULD Regulations f. How can ULD CARE leverage the IATA ULD Regulations 				
		MRO		Angel Cheung, DAS Nordisk
		Aircraft Manufacturer		Michael Spry, Boeing
		Pooling Company		James Everett, CHEP
		Airline Association		Zhi Young Liao, IATA
		Airline		Clive Clemson, Emirates
		Airline		Kuniaki Inaoka, Nippon Cargo

12:00	C05	LUNCH PERIOD AT LEISURE	01:30:00	
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**ULD CARE Annual Conference - Agenda Schedule 2013
RENAISSANCE VANCOUVER HARBOURSIDE HOTEL – BALLROOM I**

DAY 2 AFTERNOON (May 8, 2013) - 13:30 to 17:30
(Open to all registered delegates – ULD CARE members and guests)

TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
13:30	D01	Welcome Back	00:05:00	ULD CARE Chairman
13:35	D02	Groundbreaking strategic initiative on airport integration	00:45:00	Todd Tripp, GTAA
Speakers will highlight the new project led by the Greater Toronto Airport Authority (GTAA). They will explain how the GTAA and its partners are going to integrate how they will handle the risks facing the industry there, explaining why this is so critical, why it has not been done in the past, and what they expect out of it.				

14:20	D03	IGHC PRESENTATION ISAGO GROUND DAMAGE DATABASE GROUND OPERATIONS RISK MANAGEMENT	01:00:00	Speakers from IATA: Monika Mejstrikova Nancy Rockbrune Joseph Suidan Elaine Liew
		Q&A period	00:10:00	

15:30	D04	Coffee / Tea Break	00:30:00	Offered by ULD CARE
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16:00	D05	PANEL AND WORKSHOP OPEN FORUM IATA ULD REGULATIONS The Case for Best Practices in Ground Operations to Reduce Risk and Cost	01:30:00	Moderator: Bob Rogers Nordisk Aviation
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The ULD Regulations bring opportunity for best practices in ground operations while reducing Risk and Cost. They apply to the entire air cargo industry, of which Ground Handling is a major component. What does this mean to owners and operators and indeed anyone who even comes close to a ULD? What can we now aim for?

Toronto Airport Authority	Todd Tripp, GTAA
IATA ISAGO	Monika Mejstrikova, IATA
Operational Safety & Ground Damage Database	David Anderson, BA
IATA Risk Management	Elaine Liew, Consultant

Panelists will identify opportunities for genuine change in ULD operations. In subsequent workshop sessions, participants will formulate action plans to minimize risk and reduce cost in ground operations while providing ULD CARE with a direction to make the best use of these changes.

**ULD CARE Annual Conference - Agenda Schedule 2013
RENAISSANCE VANCOUVER HARBOURSIDE HOTEL – BALLROOM I**

DAY 2 (May 8, 2013) - 17:30 – 22:00
(Open to all registered delegates – ULD CARE members and guests)

TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
17:30	D06	Farewell Dinner Event Information	00:10:00	Jasper Van Gelder, Zodiac Air Cargo Equipment (Driessen)
17:40	D07	Chairman's Closing Remarks	00:05:00	ULD CARE Chairman
17:45		<i>CLOSING OF MEETING DAY 2</i>		
19:00	<i>D08</i>	<i>Farewell Dinner Event</i> <i>VISTAS 360 RESTAURANT</i> <i>RENAISSANCE HOTEL (19TH FLOOR)</i>		<i>Sponsored by:</i> <i>ZODIAC AIR CARGO EQUIPMENT (DRIESSEN)</i>

FAREWELL DINNER SPONSORED BY

**ZODIAC
AEROSPACE**



**ULD CARE Annual Conference - Agenda Schedule 2013
RENAISSANCE VANCOUVER HARBOURSIDE HOTEL – BALLROOM I**

DAY 3 MORNING (May 9, 2013) - 09h00 to 12h00
(Open to all registered delegates – ULD CARE members and guests)

TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
09:00	E01	Opening of Meeting Day 3	00:05:00	ULD CARE Chairman
09:05	E02	Lithium Batteries Hands-On Experience The transportation of lithium batteries brings risk of fires with possible fatal consequences.	00:20:00	Trevor Howard, AC
09:25	E03	Regulatory Requirements for ULD Operations While airlines are responsible for the safety of the aircraft, Ground Handlers are responsible for the safe and proper handling of the cargo they put on the aircraft. Learn how the FAA has levied fines in this area as a way to enforce compliance to regulations	00:20:00	A presentation from Wende DiMuro, FAA Presented by: Urs Wiesendanger, AC
09:45	E04	We are All in This Together Learn why all parts of a company have to be integrated with the others in order to manage risk, what happens when there is little or no integration and the pitfalls that leaders face	00:30:00	Elaine Liew, IATA
10:15	E05	Q&A	00:15:00	

10:30	E06	Coffee / Tea Break	00:30:00	Offered by ULD CARE
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TIME	AGENDA ITEM #	DESCRIPTION	ALLOTTED TIME	SPEAKERS / SPONSORS
11:00	E07	IGHC / ULD CARE EXPERIENCE	00:10:00	ULD CARE Chairman
11:10	E08	Conference Wrap-Up a) Future plans b) Resources c) Measuring Progress	00:40:00	Board Members
11:50	E06	AGM 2014 LOCATION	00:05:00	ULD CARE Chairman
	E07	Final Words	00:05:00	ULD CARE Chairman
12:00		Closing of Annual Conference		

Thank you for your presence and support