



Ground Handling HQRS

AIR INDIA ULD Safety Awareness Week

(4th May 2016 to 10th May 2016)

In its quest to establish completely safe ULD handling practices across the Air India network and keeping in view the flight safety at large, Air India Ground Handling Headquarters (GH HQRS) observed a ULD Safety Awareness Week from 4th May 2016 to 10th May 2016. This was a part of the ongoing ULD Safety Campaign commenced by Air India Ground Handling.

This campaign in general and the Safety Awareness Week in particular was aimed at finding root causes of unsafe ULD handling practices and educating the skilled and unskilled class of the staff about the importance of the ULD vis-a-vis safety. The objective of educating all personnel engaged in ULD handling about the importance of safe ULD Operations, its upkeep and maintenance was achieved through this program.

With the support from IATA ULD Safety Campaign, we got 6 posters on ULD Safety printed and circulated, both in English and Hindi (local language), in sufficient quantity.

During the ULD Safety Awareness Week, which was observed at all stations (operating wide body aircrafts of AI) in India and abroad, following events were conducted;

1. Formal inauguration at Delhi on 4th May 2016, attended by Air India GH HQRS team, senior management of various Ground Handling Agencies, Delhi Airport Authority, officers from Terminal, Flight Safety Deptt, Baggage Cell, Cargo Warehouse and Ramp staff.
2. A special drive of pasting and displaying various eye catching and informative IATA ULD Safety posters at various locations of the airports was conducted. This covered relevant areas at Ramp, Cargo, BBA, BMA, ULD workshop, Officers/Staff rest rooms and offices, FHU, LDP, Engineering and Terminal Buildings.
3. In the course of this special week more than 800 officers and staffs (in India) of various agencies/department directly or indirectly involved in ULD operation were touched at DEL, BOM, CCU, ATQ, MAA, NAG, GOI and AMD. On sight and classroom training primarily based on proper and safe handling of ULD was imparted to down the line staff.

4. Safety teams of Airport Operators and Authorities attended almost all the sessions of this program. They also delivered lectures and presentation on ULD Safety in general and Air India's unique and innovative initiative on the lines of IATA ULD Safety Campaign in particular. The team was happy to give permission for displaying Air India ULD Safety posters at various locations at airport.
5. Every single attendee was sensitized in the most refined manner about the significance and serious after effects of regulatory bodies' (DGCA/FAA/SAFA) inspection of Air India flights vis-a-vis ULD's airworthiness.
6. The explanatory presentation and revelatory posters were also despatched to International stations for the GHA's staff erudition on safety and upkeep of ULDs. All Airport Managers s conducted the program on similar lines.

Copies of Posters (Hindi) and pictures of events are enclosed.



Awareness Sessions



On site education

यूलडी, मात्र एक बॉक्स नहीं है...
यह आपके वादे
को निभाता है



.....
गलत यूएलडी हैंडलिंग से आपके लाम और
छवि दोनों को नुकसान होता है



यूलडी, मात्र एक बॉक्स नहीं है...
इसे आपकी सावधानीपूर्वक
देखभाल की आवश्यकता है



सामान के लिए यह एक सीट बेल्ट जैसा है



यूलडी, मात्र एक बॉक्स नहीं है...
इसे आपकी सावधानीपूर्वक
देखभाल की आवश्यकता है



यात्रियों, कर्क और विमान की सुरक्षा
को आप जोखिम में
डाल सकते हैं।



यूलडी सुरक्षा अभियान

यूलडी मात्र एक बॉक्स नहीं है...

यह आपकी भी जिम्मेदारी है

- ☞ यूलडी को सावधानीपूर्वक हैंडल करें, यह विमान का एक हिस्सा है
- ☞ उड़ान के लिए उपयुक्त यूलडी लोड करके यात्री, कर्क और विमान की सुरक्षा सुनिश्चित करें
- ☞ यूलडी का उपयोग करने तथा इसके प्रत्येक ट्रांसफर से पूर्व इसकी जांच कर लें
- ☞ सुनिश्चित करें कि आपके कर्मचारी तथा सर्विस प्रोवाइडर सभी तरह से प्रशिक्षित हों
- ☞ याद रखें कि उड़ान की सुरक्षा के लिए जरूरी है कि उड़ान की प्री-लोडिंग से पहले यूलडी डीक से बना (बिल्डअप) हो

- ☞ यूलडी को शक्ति न पहुंचाएं
- ☞ यात्रियों, कर्क तथा विमान की सुरक्षा को जोखिम में न डालें
- ☞ नुकसान से बचने के लिए यूलडी की जांच करना न भूलें
- ☞ यदि आप सही तरह से प्रशिक्षित नहीं हैं, तो यूलडी को हैंडल न करें
- ☞ यूलडी बिल्डअप में विमान लोड लिमिटेशन की अनदेखी न करें



ULD, it's not just a box...
It can damage your aircraft



It wasn't me...
 I was handled incorrectly



ULD is the No. 1 cause of aircraft damage among all ground operations equipment



ULD, it's not just a box...
Correct handling will save you millions

ULD repairs cost the industry **\$330 million / annum**

80% ULD repair costs could be avoided if handled correctly




ULD, it's not just a box...
It delivers your promise





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Incorrect ULD handling damages your profit and reputation



ULD Safety Campaign
 ULD, it's not just a box...
 It's YOUR responsibility

- Handle the ULD with care, it's an aircraft part
- Protect the lives of passenger, crew and aircraft by loading airworthy ULDs
- Inspect ULDs prior to use and at every transfer
- Ensure your employees and service providers are properly trained
- Remember correct ULD buildup is aircraft pre-loading and contributes to flight safety
- Don't damage ULDs
- Don't put the safety of passengers, crew and aircraft at risk
- Don't forget to inspect ULD for damage
- Don't handle ULDs if you are not properly trained
- Don't ignore the aircraft load limitations in ULD buildup

The event was successful and was attended by a large number of GH officials & staff and helped in disbursing the facts on ULD safety to all concerned. To keep the momentum of enthusiasm on and drive the flame of safety to more corners, Air India Ground Handling HQRS will continue to push the sense of the same and will conduct such events regularly. Air India happens be the first airline to start such a drive and probably the only airline in the world to get so compassionately associated with SAFETY CAMPAIGN of IATA. Air India wishes to look forward to get attached with IATA ULD Safety drive and participate in all the events conducted by IATA, of such nature

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Air India